

OVERVIEW

The App-Pendix Directories System for Cisco Unified Communications Manager consolidates IP Phone directories and makes them accessible to all Cisco XML enabled phones. With App-Pendix you can create a global directory, available to all phones regardless of the Call Manager cluster configuration. App-Pendix can also be configured to support a hosted CUCM environment, whereby phones in a certain site only see the other phones in that site. App-Pendix supports searching on names as well as a configurable search field.

App-Pendix supports importing user data from SQL database tables or Microsoft Active Directory enabled products such as Windows 2000 Server or Exchange. Multiple Active Directory sources are supported. App-Pendix can also be configured to support the built in CUCM end users for one or multiple CUCM clusters.

App-Pendix uses a new predictive directories model (IE T9 texting), whereby users only need to press a keypad button once no matter which letter they mean to send. After each key press the directories input screen will update reflecting the number of users matching the current filter and the most likely match characters.

FEATURES & BENEFITS

- » **Predictive Directories:** A T9 texting model is now used by default. This allows searches to be made on all searchable fields at once and provides instant feedback after each button press.
- » **Multiple CUCM Clusters:** Support for multiple CUCM clusters. This allows multiple CUCM clusters end users to be joined together to create a global directory.
- » **Multiple LDAP Data Sources:** Import user data from one or more Active Directory data sources.
- » **LDAP Data Source Filters:** Import Active Directory users that match a certain LDAP search path.
- » **Dynamic Tenants:** Tenant users can be assigned dynamically using a filter, this should ease tenant management or eliminate it all together.
- » **Location Details:** Sites and location details can be configured in the system, this will allow location and address details to be shown for users in the directory.
- » **Cross Cluster Prefixing:** Cross cluster prefixing is supported, this will allow multi-cluster global directories to support inter-cluster dialing.
- » **Search by Site:** Provides a menu of configured Site-Codes for users to select from, Site-Codes can represent any number of fields

Application Server Requirements:

- » Microsoft .NET 3.5
- » Windows 2003 or 2008 Server
- » SQL server 2000-2005 (full or express) or MSDE
- » Microsoft IIS
- » 2GB of system memory
- » 2.0 ghz or greater Pentium 4 class Processor
- » MSDE/SQL Server 2005 (Express)

CUCM Support:

- » 4.X
- » 5.X
- » 6.X
- » 7.X

Cisco Phone Compatibility:

- » 7905/06
- » 7911/12
- » 7920/21/25
- » 7930/31/35
- » 7940/41/42/45
- » 7960/61/62/65
- » 7970/71/75
- » Any Cisco XML phone

TYPICAL USES

App-Pendix is a great tool for any organization that is in need of an index of numbers. App-Pendix allows all users easy access to internal numbers that are searchable by name, number or user defined fields. App-Pendix has proven itself highly effective in the following verticals:

- » Financial
- » Legal
- » Higher Education
- » Retail
- » Construction
- » IT Services
- » Telcos
- » Government
- » Financial
- » Education K-12
- » Healthcare
- » Other

About Syn-Apps

Developing IP Communication applications since 1999 and deploying more than four million endpoints, Syn-Apps is singularly focused on delivering complete enterprise notification solutions. To further our customers' successes, we leverage industry alliances with leaders such as Cisco Systems, Microsoft, AT&T, and Qwest, as well as our network of 500+ channel partners / resellers.

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