

OVERVIEW

App-Sense ensures the absence of phone rings according to business requirements, regardless of time or frequency of occurrence. App-Sense allows administrators to manage the ringers of Cisco IP phones via an easy to use web interface. Ringers are managed in a schedulable format, accessible from any computer on the network.

FEATURES & BENEFITS

App-Sense enables any organization to disable phone ringers according to group or individual needs. Users are left undisturbed during important meetings, school instruction periods, or corporate events. Built in Microsoft .NET, the web interface allows the administrator to take advantage of the following features:

- » **Centralized Management:** Control and deployment of campus-wide audible and visual ring templates are centralized, which would otherwise demand user-intervention
- » **Ringer Schedule:** Allows the automatic enabling and disabling of phone rings, customizable for each day of the week, with multiple intervals
- » **Administrator Override:** Allows application of a schedule without any customization necessary. This can be automatically followed by a delayed action which will reverse the changes made by the administrator
- » **Instantaneous Results:** Changes the status of hundreds of phones in seconds through fast batched ring set and phone reset procedures
- » **Ring Status:** Interface provides a view of the current ring status of phones on the network
- » **Outage Resistant:** Scheduler is resistant to power outages and will apply the desired ring status as soon as power is restored

Application Server Requirements:

- » Microsoft .NET 1.1
- » Windows 2000 or 2003 Server
- » Syn-Apps Core Components
- » Microsoft IIS
- » 1GB of system memory
- » 2.0 ghz or greater Pentium 4 class Processor

CUCM Support:

- » Express
- » 3.x
- » 4.X
- » 5.X
- » 6.X

Cisco Phone Compatibility:

- » 7905/06
- » 7911/12
- » 7920/21
- » 7930/31/35
- » 7940/41/42/45
- » 7960/61/62/65
- » 7970/71/75
- » IP Communicator

TYPICAL USES

App-Sense is suitable for any organization in need of a ringer management system. From schools to large corporation, the ability to manage phone ringers is an absolute necessity for maintaining uninterrupted classrooms and important business meetings. App-Sense has proven most effective in the following verticals:

- » Education K-12
- » Higher Education
- » Retail
- » Manufacturing
- » Legal
- » Construction
- » Hospitality
- » Healthcare
- » Financial
- » Government
- » Transportation
- » IT Services

About Syn-Apps

Developing IP Communication applications since 1999 and deploying more than four million endpoints, Syn-Apps is singularly focused on delivering complete enterprise notification solutions. To further our customers' successes, we leverage industry alliances with leaders such as Cisco Systems, Microsoft, AT&T, and Qwest, as well as our network of 500+ channel partners / resellers.

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