

OVERVIEW

Park-N-Page is an automated paging attendant that will page phone users who do not answer their phone. Using advanced text to speech technology or customized prerecorded messages, Park-N-Page broadcasts to SA-Announce page groups and legacy overhead paging systems. After a selectable number of broadcasts the system will send the call directly to the destination user's voicemail. An intuitive web interface allows for easy management of the system.

FEATURES & BENEFITS

Park-N-Page was designed to facilitate automated paging. When a call is received at reception, the operator can send the call to the Park-N-Page system. Park-N-Page will first try to reach the user at their desk phone; if the call is not answered in a configurable number of rings the system will automatically page the user across the IP phone network and/or overhead devices. The user may then pick up the call from any phone on the network. Once the system has completed the page, the call will then be directed to the user's voicemail, if the intended user does not pick up the parked call. Park-N-Page provides the following features:

- » **Automated Paging:** The system automatically pages when users do not answer their phones
- » **Supported Devices:** Both Cisco IP phones and legacy overhead paging systems are supported
- » **Configurable parameters:**
 - » Time to Ring
 - » Number of Announcements
 - » Number of Message Repeats
 - » Delay Between Announcements
 - » Park Cycle Time
 - » Number of Virtual Phones
- » **Accessibility:** Users can access the system from any phone on the network

Application Server Requirements:

- » Microsoft.NET 1.1
- » Windows 2000 or 2003 Server
- » Syn-Apps Core Components
- » Microsoft IIS
- » 1GB of system memory
- » 2.0 ghz or greater Pentium 4 class Processor

CCM Support:

- » Express
- » 3.X
- » 4.X
- » 5.X
- » 6.X

Cisco Phone Compatibility:

- » 7905/06
- » 7911/12
- » 7920/21
- » 7930/31/35
- » 7940/41/42/45
- » 7960/61/62/65
- » 7970/71/75
- » IP Communicator

Speaker Compatibility:

- » Valcom
- » CyberData
- » All legacy overhead paging systems

TYPICAL USES

Park-N-Page is suitable for any organization in need of an automated paging system. From automotive dealerships to large corporation, the ability to automate the paging of users will significantly reduce call handling times. Park-N-Page has proven most effective in the following verticals:

- » Retail
- » Manufacturing
- » Legal
- » Construction
- » IT Services
- » Hospitality
- » Healthcare
- » Financial
- » Government
- » Transportation

About Syn-Apps

Developing IP Communication applications since 1999 and deploying more than four million endpoints, Syn-Apps is singularly focused on delivering complete enterprise notification solutions. To further our customers' successes, we leverage industry alliances with leaders such as Cisco Systems, Microsoft, AT&T, and Qwest, as well as our network of 500+ channel partners / resellers.

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