

OVERVIEW

SA-Inform is a web based application that provides enterprise wide text and image messaging to idle Cisco IP phones. This enables the administration to setup message queues to broadcast organizational and other information. SA-Inform can be configured by device pool or calling search space to provide site level administration. SA-Inform presents the user defined message queue in the XML format required by Cisco IP phones.

FEATURES & BENEFITS

- » Broadcasts text and images to idle phones throughout an organization
- » Configurable by Device Pool or Calling Search Space to provide site level administration
- » Web interface built upon Microsoft .NET allows the user to manage text and image message queues across multiple tenants
- » Delivers enterprise pertinent text and images to hundreds of phones at once throughout an organization
- » Windows installer, with automated configuration
- » SQL Server or MSDE databases
- » Built-in support features, enabling us to quickly detect and correct problems if they appear

ABOUT SYN-APPS

Developing IP Communication applications since 1999 and deploying more than four million endpoints, Syn-Apps is singularly focused on delivering complete enterprise notification solutions. To further our customers' successes, we leverage industry alliances with leaders such as Cisco Systems, Microsoft, AT&T, and Qwest, as well as our network of 500+ channel partners / resellers.

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Application Server Requirements:

- » Microsoft.NET 1.1
- » Windows 2000 or 2003 Server
- » Syn-Apps Core Components
- » Microsoft IIS
- » 1G of system memory
- » 2.0 ghz or greater Pentium 4 class Processor

CCM Support:

- » Express
- » 3.X
- » 4.X
- » 5.X
- » 6.X

Cisco Phone Compatibility:

- » 7905/06 *
- » 7911/12 *
- » 7920/21
- » 7930/31/35
- » 7940/41/42/45
- » 7960/61/62/65
- » 7970/71/75
- » IP Communicator

*7905 and 7912 currently do not support Idle URL. These phone types can, however, subscribe to the service and kick off the message queue manually.